

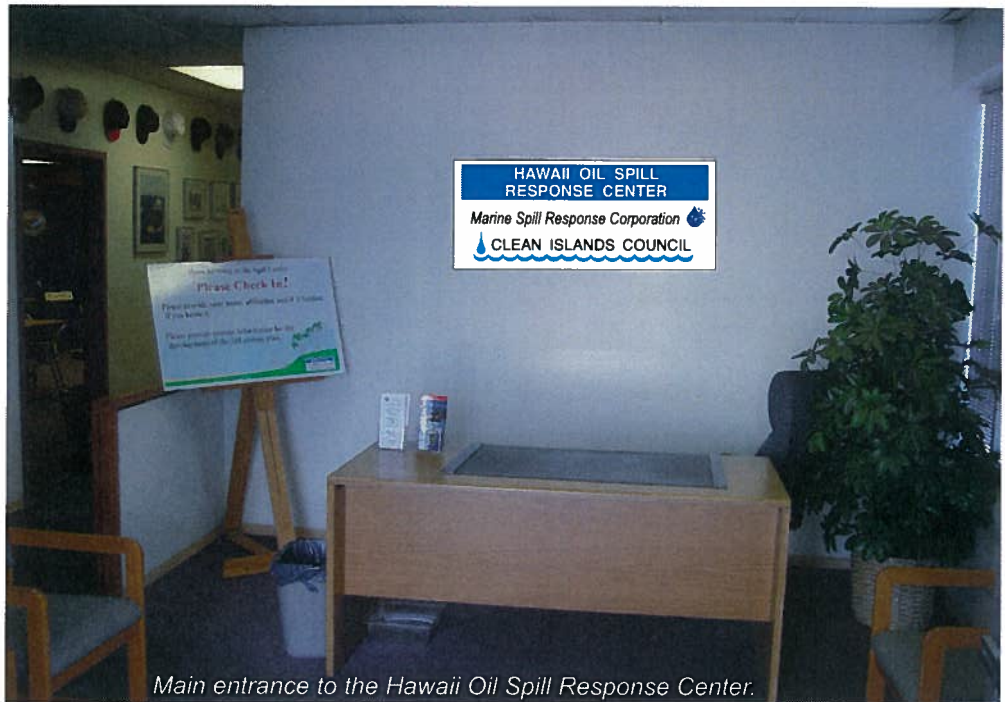
## HAWAII OIL SPILL RESPONSE CENTER CELEBRATES 15 YEARS OF SERVICE

*Hawaii is one of an elite handful of Communities around the world with a Dedicated Oil Spill Response Center.*

*Over 50 Courses are Conducted Annually in 3 Separate Training Rooms*

*The Spill Center is the ICS Based Incident Command Post listed in the Area Plan for oil spills in Hawaii.*

*The Facility Includes 46 Phone Lines, 10 Fax Machines, a Media Center, Radio Room, War Room and Information Center and Press Conference capability.*



Main entrance to the Hawaii Oil Spill Response Center.

### Joint Operating Agreement Makes It Possible

With the passage of the Oil Pollution Act of 1990 the Marine Spill Response Corporation (MSRC) was formed as a nationwide co-op to provide a response capability for very large spills. In Hawaii, the Clean Island Council (CIC) had been in existence as a regional co-op since 1972, and provided response capability for the Average Most Probable spill to the Maximum Most Probable spill. MSRC's arrival in Hawaii provided an opportunity for these two response organizations to move together into a

single facility. It was envisioned that the Hawaii Oil Spill Response Center (HSC) would be more than just office and shop space, but would serve as an Incident Command Post and Training facility as well. By April of 1993, the "i's" were dotted and the "t's" crossed on a Joint Operating Agreement to make the HSC a reality. In the 10 years since the doors opened the Spill Center has grown in both size and capability. It has served our Member Companies and the entire Hawaii community in ways beyond our original expectations. In this newsletter we hope to show you some of the important features of the Hawaii Oil Spill Response Center.



*An "Incident Briefing" is conducted in the Information Room of the Hawaii Spill Center.*

## **INFORMATION MANAGEMENT!**

Understanding the critical role information and communications has in mounting an effective spill response is everyone's job. The job of gathering and disseminating accurate up-to-date information to the people who need it is fundamental to every element of Incident Response. The Hawaii Oil Spill Response Center is equipped to support this important work.

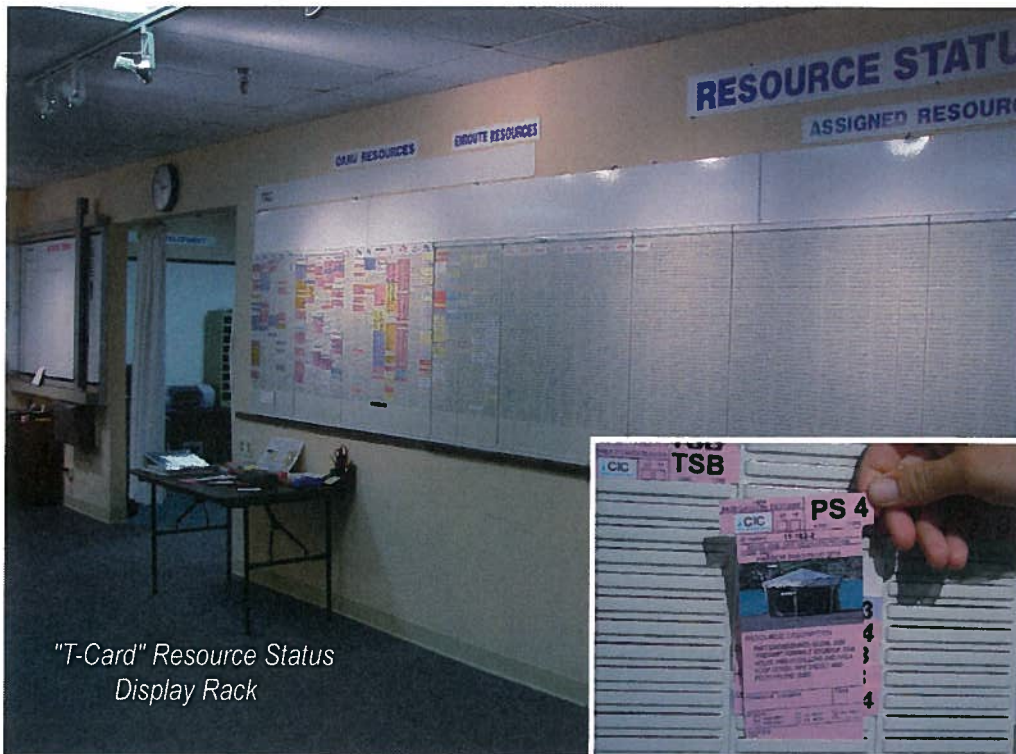
## **GATHERING INFORMATION**

The HSC is equipped with 46 phone lines and 10 fax machines. In addition, the wiring infrastructure is in place to quickly go up to 69 phones for expansion into the shop spaces if need be. A separate radio communications room is available for communications to vessels and air platforms in the field. Working jointly with the U.S. Coast Guard, the Unified Command, located at the Spill Center, could have a conference call and speak to a C-130 Aircraft flying over Samoa. Additional radios include 1 single-side band with ringer, 3 marine VHF radios, 1 UHF spill channels radio, 1 aviation VHF radio, 1 HAM HF, UHF and VHF radio with spare antennas in case of a hurricane, 1 Iridium low orbit SATPhone and 3 high orbit portable SATPhones.

The Spill Center is also equipped with a Media Room capable of video taping up to 4 different news shows at once. Video editing capability is included and video taping capability is managed from this room. Three separate computer systems are dedicated to receiving high speed internet transmissions from the field. In addition, they run the 8 display monitors located throughout the Center which show continuous pictures from the field or perhaps the news shows to Unified Command. The Media Room also supports



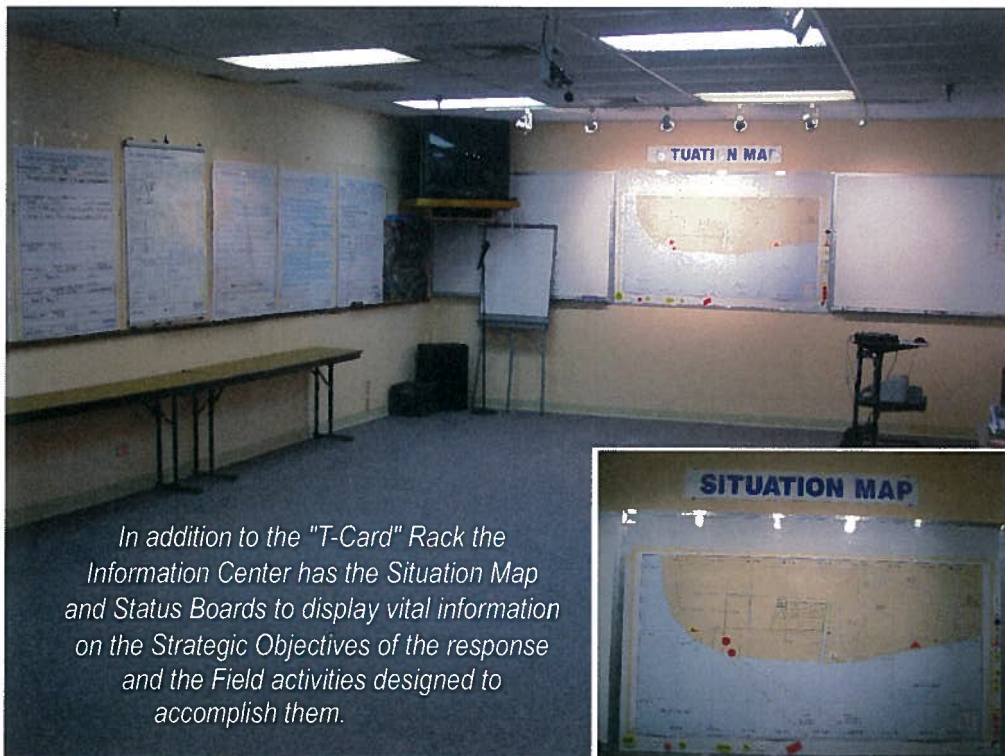
*View of the Media Center control board.*



"T-Card" Resource Status Display Rack

Resource and Response activity Status Information "Reported" from the Field is displayed in the Information Center. The "T-Card" Rack shows Equipment Status.

## The INFORMATION CENTER



In addition to the "T-Card" Rack the Information Center has the Situation Map and Status Boards to display vital information on the Strategic Objectives of the response and the Field activities designed to accomplish them.

the Joint Information Center (JIC) and the Situation Unit Leader with large format printing and laminating capability for producing special Status Boards or Press Conference Displays.

### DISPLAYING INFORMATION

The information gathered by "Reports" from the Field is displayed in the Information Center. This is where the "Briefing" meetings are held to update the Unified Command on the progress of Field work activities designed to accomplish the Strategic Objectives they have established. The work of gathering information from the Field, displaying it, and sharing it with the Response Management Team continues nonstop until the cleanup work is done.

### INFORMING THE PUBLIC

One of the most important jobs of Unified Command is to keep the public informed about the response operations. Member companies conduct their annual Preparedness for Response Exercise Program drills at the Spill Center. Most companies will exercise their Community Outreach and Public Relations capabilities during these exercises. With the help of the Media Room professional level presentation material can be prepared quickly for a press conference. In addition the Hawaii Spill Center has a lighted backdrop and microphone system to support a press conference.

***In a larger incident the Hawaii Oil Spill Response Center has a stage that drops down from the wall, and a theater style light bridge that drops from the ceiling. The sound can be amplified and recorded. This area can accommodate 60 reporters and their crew.***



*Exercise "Press Conferences" are video taped and often involve real reporters.*

## **PUBLIC RELATIONS DURING A SPILL INCIDENT**



*The "External JIC" has an Information Display monitor, 3 fax machines programed to broadcast Press Releases, and 7 phones, 4 of which are set up on a rotary for incoming press calls. Press corps inquiries are answered here by a combination of Responsible Party, USCG and State public relations personnel.*



The Spill Center also has an "Internal" and "External" Joint Information Center (JIC) to support the Liason and Information Officers in their work to keep the press and public informed. Predeveloped "B" role video, digital still photos and Power Point slideshows are stored for distribution to the press or for presentations at community meetings during an incident. Press conferences can be recorded directly to DVD for copying and for documentation.



*Operations and Planning are located together in part of the "War Room".*

*27 Computers on 2 Local Area Networks all connected to High Speed Internet manage the information needed for Response Preparedness!*

*Incident Action Plans, Safety Plans, Wildlife Response Plans, the Hawaii Environmental Sensitivities Index, Geographical Response Plans PreSCAT Plans and the product of 15 years of exercises are stored on the Planning computers for immediate use.*



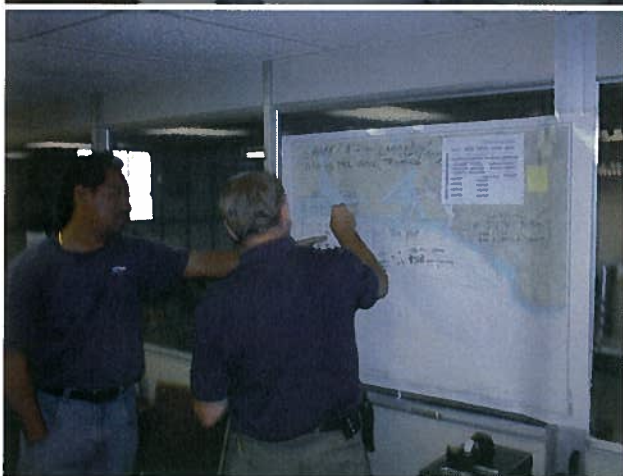
*The Planning Section has 4 dedicated computers.*



*The Spill Center has 2 training rooms, 1 that holds 30 people and 1 that holds 60 people.*

*Approximately 50 courses per year are taught at the HSC.*

*The Spill Center also Hosts meetings of the Hawaii Area Planning Committee and the Pipeline Corrosion Control Committee*



*Hawaii Oil Spill Response Center  
Radio Room*

The Hawaii Oil Spill Response Center is fully funded by the Member Companies of the Clean Islands Council and the Marine Spill Response Corporation. This facility is dedicated to oil spill response preparedness for Hawaii. The response management capabilities of the HSC include all the tools the response team needs to "hit the ground running". The communications tools, computer systems, plans and information management capability make the Spill Center a powerful response asset. The Spill Center's role in Member Company and Community training, planning and exercises fosters the familiarity, experience, and the strong working relationships vital to effective crises management. The HSC has been working hard and standing ready for 15 years. Today, and into the future, the HSC will continue to serve our Members and the Hawaii oil spill response community.

**Happy  
Birthday!**

**HAWAII OIL SPILL  
RESPONSE CENTER**

*Marine Spill Response Corporation* 

 **CLEAN ISLANDS COUNCIL**